ArcGIS Pro/Online: Slightly NEW LOGIN procedures for existing users

Existing users of ArcGIS Pro and ArcGIS Online at CSU will see a slightly different log-in page beginning Wednesday, August 18, 2021. You can still use your same username and password but will need to do an extra step as explained below.

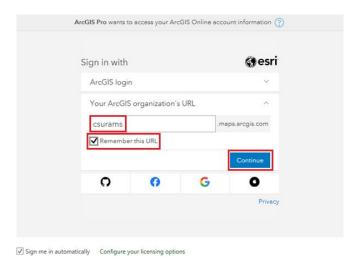
(NOTE: All <u>new users</u> will be set up to access ArcGIS Pro/Online using their CSU eID credentials. Existing users should use their existing credentials for now.)

Login instructions for ArcGIS Pro (desktop):

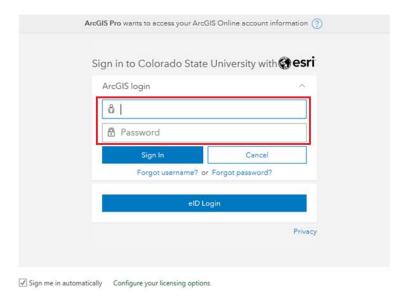
1. When launching ArcGIS Pro from your local computer, you will likely be prompted to log in. Click on the down-arrow for **Your ArcGIS organization's URL**.



2. Type csurams in the space provided. Click Remember this URL, then Continue.



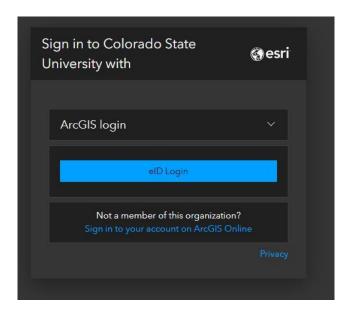
3. To log into your existing account, use the textboxes to enter your account username and password. (Do *not* use the eID Login).



4. ArcGIS Pro should launch.

Login instructions for ArcGIS Online

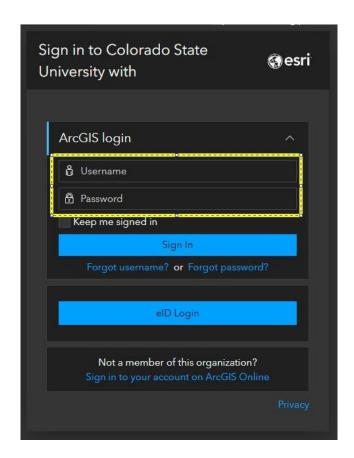
- 1) Navigate to https://csurams.maps.arcgis.com/
- 2) You should see a login screen like this:



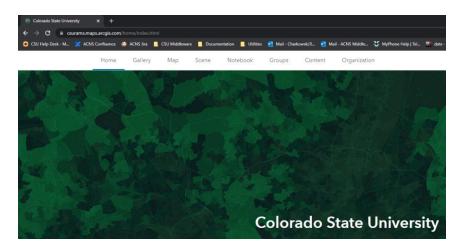
3) To use your existing ArcGIS Online account, click on the down-arrow in the **ArcGIS login** box at the top of the login menu (*not* eID Login).



5. Once clicked, the login will expand, and you can login with your existing ArcGIS Online credentials.



4) Once you enter your credentials you will be automatically logged into your account and see the ArcGIS page for CSU.



Questions? Email: gis@colostate.edu